

Healthcare Appointment Management positioning paper for PPP Future Internet.

(1) *What use case and scenario in your area would you consider the most appropriate and representative one for large-scale experimentation with the Future Internet platform to be built starting from 2013 [please refer to the documents referred to on the above websites for inspiration](#))?*

Healthcare Appointment Management. Go beyond SMS texting of appointment reminders to a full appointment lifecycle covering: creation, notification, change (re-scheduling), before-date-optional-acceptance, updated expected remaining time for visit, summary of visit outcome/results (including next appointments), appointment satisfaction poll, among others.

(2) *What innovative Internet functionality and technologies would you consider important for your suggested use case and scenario (e.g. context awareness, sensor networks, advanced real time processing capabilities handling huge volume of data, ad hoc service composition and mash-up, managed broadband connectivity and services, embedded media support for interfaces easing the interpretation of processed contextual data, etc.)?*

Personalization, usability, privacy, security, context awareness.

(3) *Which of the identified functionalities would you expect the Future Internet core technology platform to deliver to support your and other usage area scenarios?*

Healthcare.

(4) *What kind of experimentation environment would you consider necessary for broad large scale testing of the platform to be developed in your use area? What would be needed to experiment new services and applications cutting across use areas (services and application mash-up) and building a new services and application ecosystem around the prototype implementations of the platform?*

A balanced number of Healthcare organizations (primary/specialized care, public/private, regional/local) together with ICT players (including HIS providers and local integrators).

(5) *How do you see the potential role of your organisation in the FI-PPP, in the context of Usage areas taking a prominent role in the Initiative, to ensure an appropriate application driven approach?*

EU [IC-MED project](#) members and Spanish [Coordina2](#) network of eHealth coordinators will bring along: **Healthcare organizations** interested in investing time and resources in the project, together with **local ICT SMEs** capable of integrating Hospital Information Systems (HIS) with the FI Platform.